

paysafecard administration tool

All your paysafecard codes in one place

[Product Sheet](#)



Introduction

paysafecard administration tool allows customers to manage their paysafecard prepaid codes online. Customers can add and store their paysafecards into this online tool.

By using paysafecard administration tool, payment on a merchant website, is completed by entering only the email and password. This amount will then be deducted from the 16-digit code stored in their paysafecard administration tool.

Customers are able to check their available code values and their transaction history.

The main benefits of paysafecard administration tool are:

- ✔ Free
- ✔ One time registration
- ✔ Safe and fast payments
- ✔ Clear overview and easy management of paysafecard prepaid codes
- ✔ Full transaction history

Availability

The paysafecard administration tool is available in Australia, Canada, Mexico, New Zealand and Uruguay.

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1. Registration process

Signing up for paysafecard administration tool is optional, free and available to all customers older than 16 years. Customers can, of course, choose to pay directly with paysafecard by entering a 16-digit code in the payment panel, or they can register for paysafecard administration tool and enjoy the benefits it offers. To sign up for paysafecard administration tool, the customer needs to follow the instructions on <https://www.paysafecard.com>

1.1 Registration process

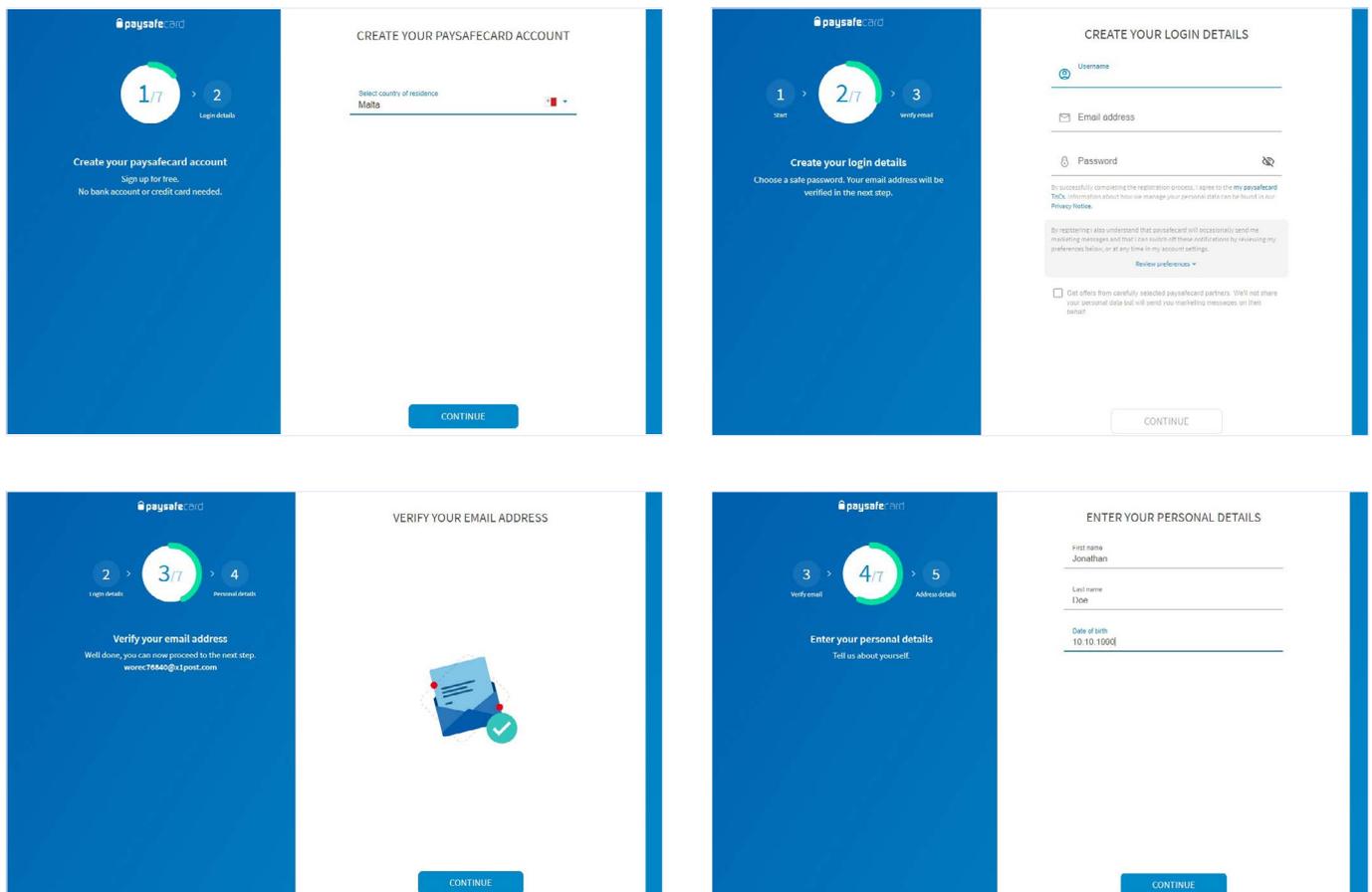
Personal details

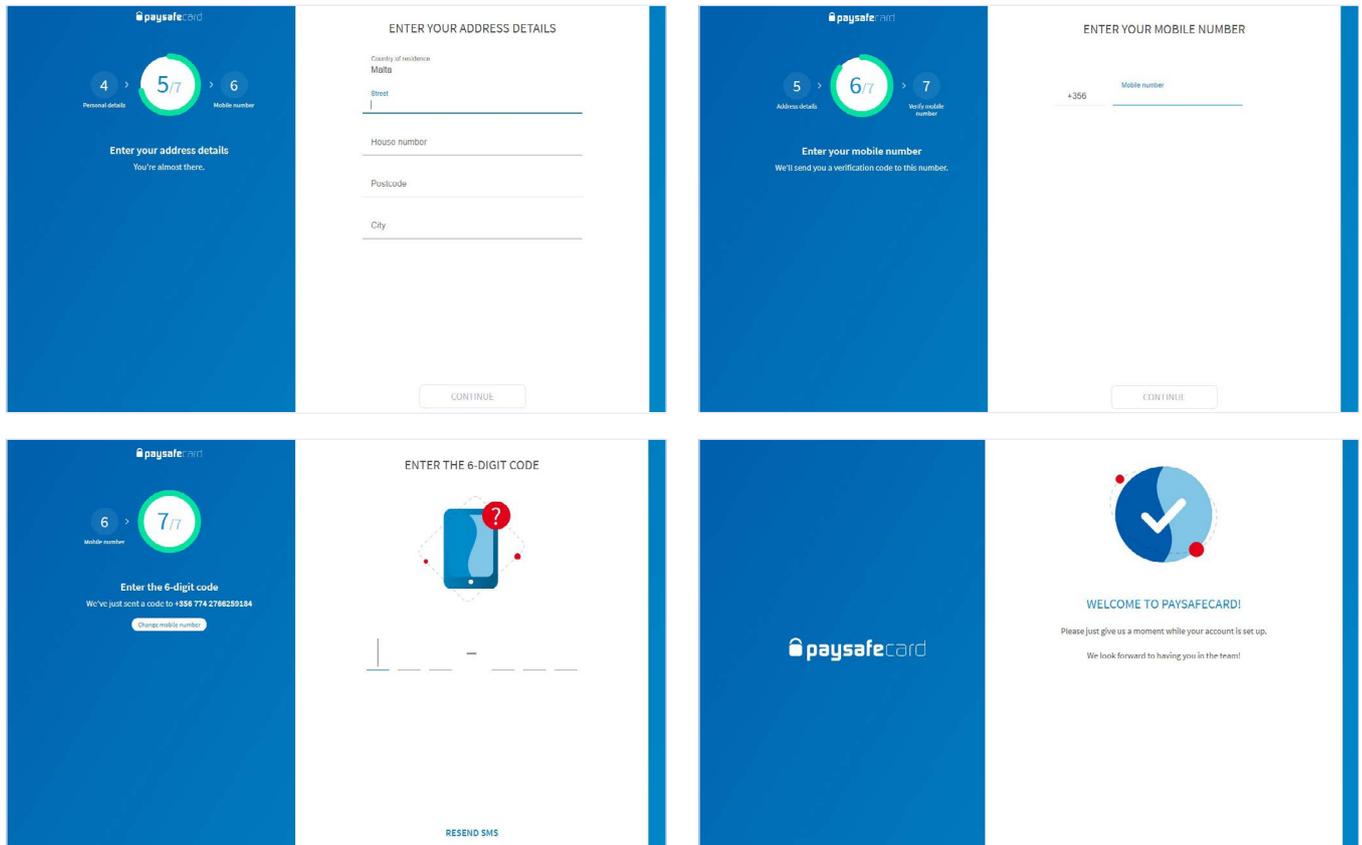
The customer must provide:

- personal data (first name, last name, date of birth, mobile number, email address)
- address details (street, house number, postcode, city)
- registration details (username, email address, password)

Verification of data

During the registration process, the customer's email address and mobile phone number are verified.





The registration process is completed once the customer finishes the last step and verifies their mobile phone number.

In case the customer doesn't complete the registration, no paysafecard administration tool is created and their previously provided data is deleted after a short period. They can simply start the registration process anew to get a paysafecard administration tool.

Avoiding multiple registration

We're minimizing the possibility of multiple registrations by automatically checking all customer data for accuracy. We're checking that the mobile phone number, email address and the combination of first name, last name and date of birth are unique. The use of Google reCAPTCHA prevents automated registrations.

In addition, we have systems in place to monitor multiple registrations from the same device.

2. paysafecard administration tool basic features

2.1 Add codes to paysafecard administration tool

The customer buys a 16-digit paysafecard prepaid code at their preferred sales outlet. Then the customer can choose to either use the 16-digit code to pay directly at an online shop or add it to their paysafecard administration tool. The customer can add codes with any remaining balance to their paysafecard administration tool.

To add codes, the customer just enters the 16-digit code in the ADD CREDIT section of the tool. Added paysafecard 16-digit codes are protected from unauthorized access and can be managed in a central place without the risk of losing.

The screenshot shows the paysafecard administration tool interface. At the top, there is a navigation bar with the user's name 'Jane', a balance of '5.01 GBP', and a card icon labeled 'Standard'. On the right, it displays 'Customer number: 327337828415' and 'Previous login: 29/10/2020 15:01 CET'. Below the navigation bar, the 'paysafecard' logo is on the left, and navigation links for 'Overview', 'paysafecard Mastercard', 'Transactions', 'Gift Card Shop', and 'Account' are on the right. A greeting 'Hello Jane,' is displayed. A prominent blue banner contains the text 'Enter a PIN:' followed by an input field 'Enter the 16-digit PIN here' and an orange 'ADD CREDIT' button. To the right of the input field, it shows '5.01 GBP Balance' and 'Maximum top-up amount: 244.99 GBP'. Below the banner are three main sections:

- Pay on Google Play:** A section with the text 'You can now make purchases on Google Play with my paysafecard. Just connect your accounts.' and a 'CONNECT' button. It features the Google Play and my paysafecard logos.
- Find sales outlets:** A section with a search input field 'Address, postcode, town...' and an orange 'SEARCH' button. Below the search bar are logos for ASDA, ePAY, MCoils, and one stop.
- my paysafecard transactions:** A table showing transaction history:

Date	Description	Amount
29/10/2020	Top-up PIN	5.00 GBP
29/10/2020	Top-up PIN	0.01 GBP

 Below the table is a link 'Show all transactions >'.

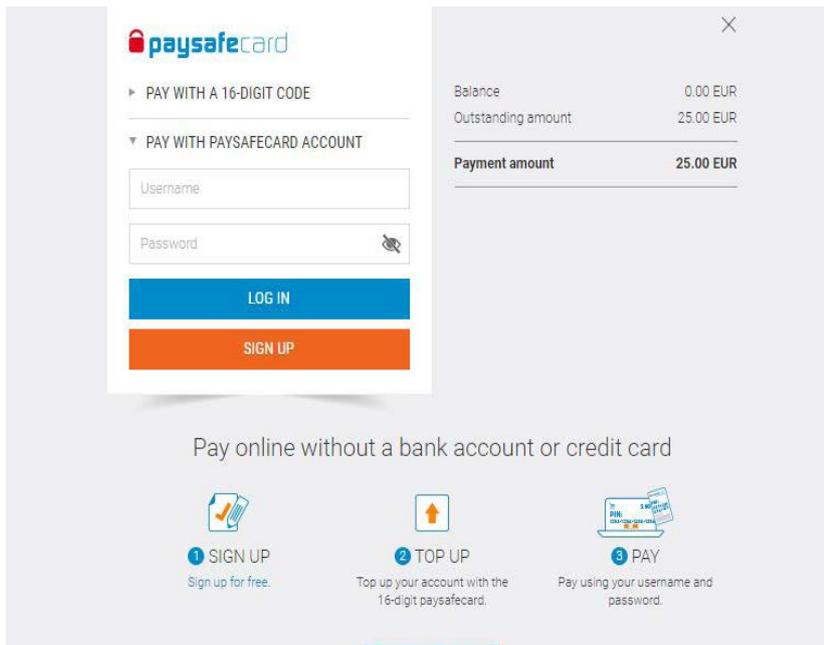
Further restrictions:

- The currency of the administration tool and the currency of the paysafecard added must match.
- If a customer unsuccessfully tries to add one 16-digit prepaid code 20 times to their online tool, the tool will be locked for transactions for security reasons.

2.2 Pay with paysafecard administration tool

In countries where paysafecard administration tool is available, the payment panel provides two ways to pay with the 16-digit code. The customer has the option to decide whether to pay directly by entering the 16-digit code or with paysafecard administration tool (by entering login details). In countries without paysafecard administration tool only direct paysafecard prepaid codes payments are available.

Below is an image of the payment panel:

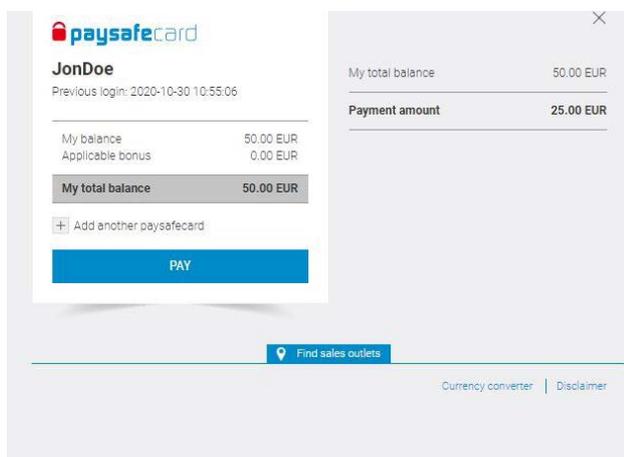


After logging in, a summary of the transaction and the date of the last login are displayed.

The customer authorizes the payment with a single click on the button PAY.

It is possible to authorize the payment with login details even if the total available balance of the codes is not sufficient.

In this case the customer is requested to add further 16-digit paysafecards during payment.



Due to regulatory requirements there are some webshops which can only accept payments with paysafecard administration tool. These webshops are marked on our website with this icon .

2.3 Balance overview and transaction history

Completed transactions and remaining paysafecard codes can be viewed by customers in their paysafecard administration tool. The data of added 16-digit paysafecards (such as remaining balance of combined codes, partly visible codes, serial number, date of activation) is visible for the customers at any time. paysafecard 16-digit codes from promotions are highlighted separately in the list.

The customer can see the following details of all payments:

- Merchant ID,
- Merchant Transaction ID,
- status of the transaction,
- serial numbers and amount of used 16-digit paysafecards.

On the start page of paysafecard administration tool, the last 5 transactions are always displayed. With the detailed search option, the customer can also find all past transactions. The customer can search for outgoings (payments) and for added codes.

Transactions

Date	Time	Transaction	Amount	
2020-11-17	10:53 AM CET	paysafecard.com Wertkarten	-15.82 CAD	^
Transaction amount:		10.00 EUR	-15.51 CAD	
Exchange rate:		1.55060		
Currency exchange fee:		2.00 %	-0.31 CAD	
Transaction ID:		pay_1000000007_v8br7ueoMLKriW4mxFY_EUR		
Online shop ID:		1000000007		
Transaction status:		Completed		
Serial number:		1852516215	-10.00 CAD	
		1852516217	-5.82 CAD	
2020-11-17	10:53 AM CET	PIN added	10.00 CAD	v
2020-11-17	10:52 AM CET	PIN added	10.00 CAD	v

* The time shown in the image is the system time

2.4 Limits

- Maximum payment: maximum amount per payment.
- Maximum balance: maximum limit of added 16-digit codes.
- Annual limit: maximum amount a customer can add-up in the current calendar year.

The limits depend on the country:

Limit type	Country				
	Australia	Canada	Mexico	New Zealand	Uruguay
Maximum amount per transaction	200 AUD	400 CAD	5,000 MXN	500 NZD	10,000 UYU / 250 USD
Six months transaction limit	n/a	n/a	45,000 MXN	n/a	n/a
Annual transaction limit	6,000 AUD	n/a	90,000 MXN	7,000 NZD	130,000 UYU / 4,800 USD
Monthly transaction limit	n/a	10,000 CAD	n/a	n/a	n/a
Maximum paysafecard administration tool balance	1,000 AUD	3,500 CAD	45,000 MXN	4,000 NZD	80,000 UYU / 2,800 USD
Weekly top-up limit	1,000 AUD	n/a	n/a	n/a	n/a
Six months top-up limit	n/a	n/a	45,000 MXN	n/a	n/a
Annual top-up limit	6,000 AUD	6,000 CAD	n/a	10,000 NZD	40,000 UYU / 1,300 USD

Documentation

www.paysafecard.com
www.paysafecard.com/business
www.paysafecard.com/en/business/support/downloads

If you need any other information or you have more questions please contact your Account Manager or send an e-mail to merchant-services@paysafe.com

Annex

For merchants who already have paysafecard integrated: there are no changes necessary for merchants as paysafecard account is just an additional optional service for the customer.

For new merchants, who want to integrate paysafecard: we offer you the option to integrate paysafecard.

- **REST - based web service**

REST (Representational state transfer) is an architectural style that specifies constraints, such as the uniform interface, that if applied to a web service induces desirable properties, such as performance, scalability, and modifiability, that enable services to work best on the Web.

In the REST architectural style, data and functionality are considered resources and are accessed using Uniform Resource Identifiers (URIs), typically links on the Web.

The resources are acted upon by using a set of simple, well-defined operations. The REST architectural style constrains architecture to a client/server architecture and is designed to use a stateless communication protocol, typically HTTP.

Requirements for using REST: API key and the whitelisting of the IP address of your web server processing the payments.

- **Reporting tool for billings**

The Merchant Service Center (MSC) allows merchants to download real-time reports on transactions and debits. The data can be filtered by various criteria and the reports are available in chart or csv format.

To get access to MSC, please send a request to your delegated KAM or merchant-services@paysafe.com.

See more details on MSC here: https://www.paysafecard.com/fileadmin/Website/Dokumente/B2B/paysafecard_MRT_documentation.pdf