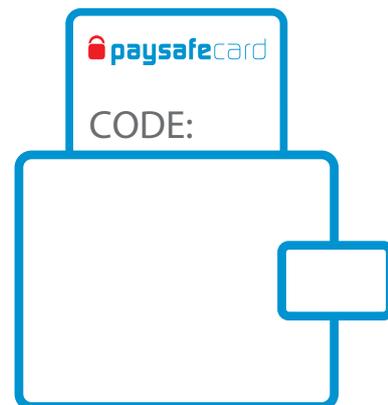


## my paysafecard

administration tool

All your paysafecard codes in one place

Product Sheet



## Introduction

paysafecard administration tool allows customers to manage their paysafecard prepaid codes online. Customers can add and store their paysafecards into this online tool.

By using paysafecard administration tool, payment on a merchant website, is completed by entering only a email and password. This amount will then be deducted from the 16-digit code stored in their paysafecard administration tool.

Customers are able to check their available code values and their transaction history.

### **The main benefits of paysafecard administration tool are:**

- Free one-time registration.
- Fast payments using a email and password.
- A clear overview and simple management of paysafecard prepaid codes.
- A history of past transactions and added codes.

## Availability

The paysafecard administration tool is available in Australia, Canada, Mexico, New Zealand and Uruguay.

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## 1. Registration Process

Signing up for paysafecard administration tool is optional, free and available to all customers older than 16 years. Customers can, of course, choose to pay directly with paysafecard by entering a 16-digit code in the payment panel, or they can register for paysafecard administration tool and enjoy the benefits it offers. To sign up for paysafecard administration tool, the customer needs to follow the instructions on <https://www.paysafecard.com>

### 1.1 The Registration Process

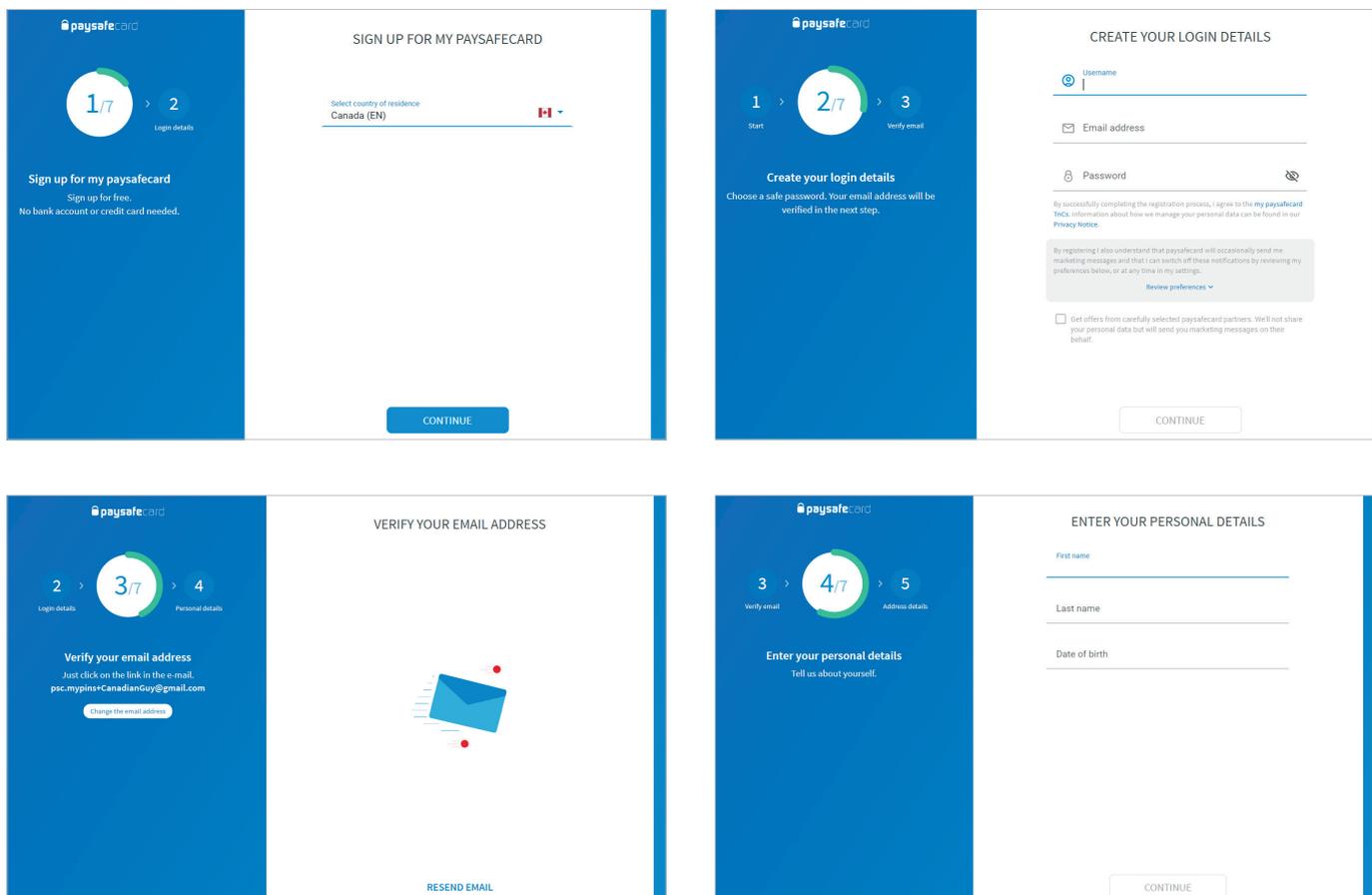
#### Entering Personal Details

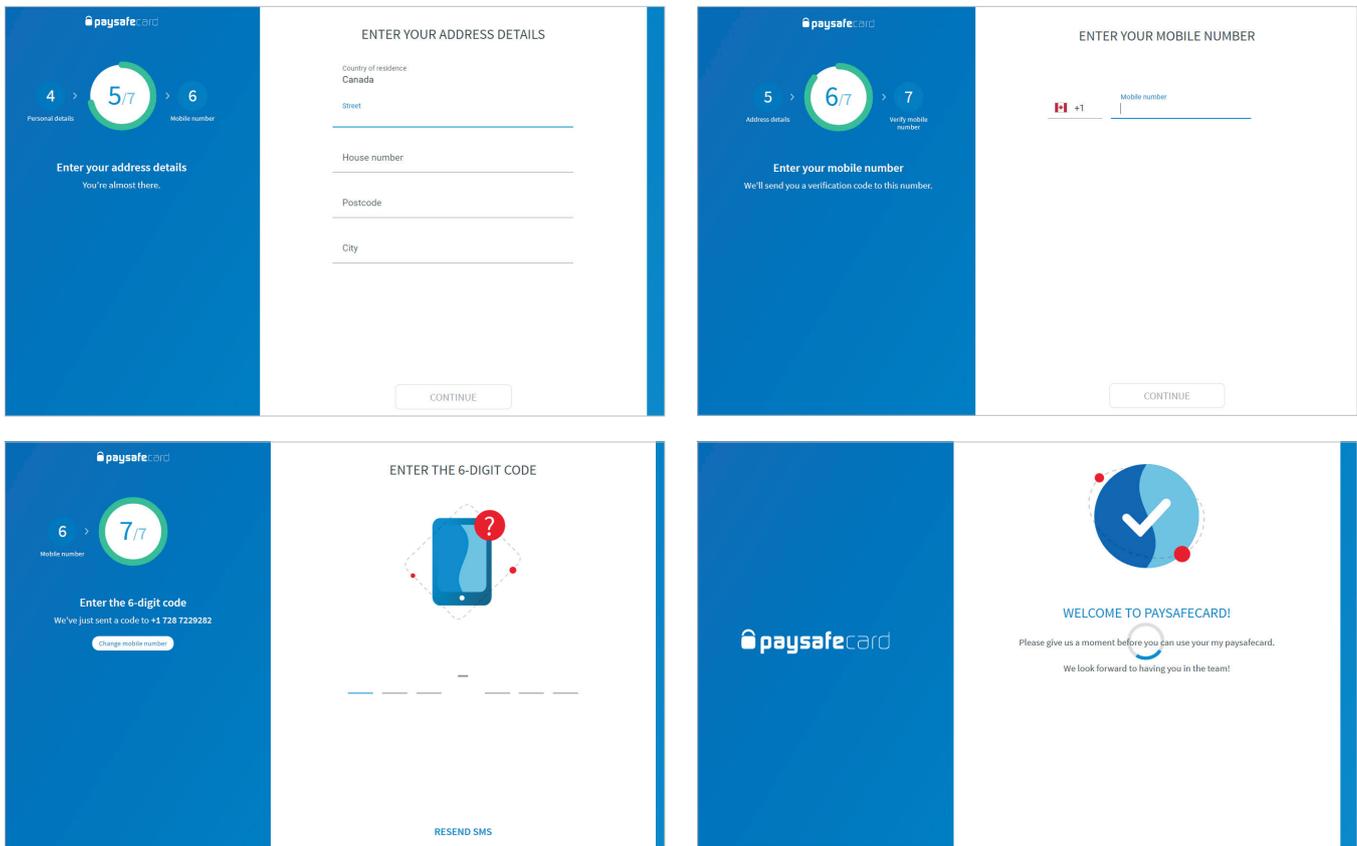
The customer has to enter:

- personal data (first name, surname, date of birth, mobile number, email address)
- address details (street, house number, postcode, city)
- registration details (username, email address and password)

#### Verification of data

During the registration process, the customer's email address and mobile phone number are verified.





The registration process is completed after the customer has arrived at the last step and verified his mobile phone number.

In case the customer doesn't complete the registration, no paysafecard administration tool is created and his previously provided data deleted after a short period. He/she can simply start the registration process anew to get paysafecard administration tool.

## Avoiding multiple registration

The possibility of multiple registrations is minimized as all customer data is automatically checked for accuracy. This is done by checking the uniqueness of mobile phone number, email address and the combination of first name, surname and date of birth. Automatic registrations are prevented as customers, when challenged, must complete a Google reCAPTCHA challenge, which is only solvable by a real person.

In addition, a technical mechanism is used to track multiple registrations from the same device. These issues are monitored.

## 2. paysafecard administration tool basic features

### 2.1 Adding codes to paysafecard administration tool

The customer buys a 16-digit paysafecard prepaid code at his/her preferred sales outlet. Then the customer can choose to either use the 16-digit code to pay directly at an online shop or add the 16-digit code to his/her paysafecard administration tool. The customer can add codes with any remaining balance to his/her paysafecard administration tool.

To add codes, the customer just enters the 16-digit code in the ADD CREDIT section of the tool. Added paysafecard 16-digit codes are protected from unauthorized access and can be managed in a central place without the risk of losing a code.

The screenshot shows the paysafecard administration tool interface for a user named Jane. The account balance is 5.01 GBP, and the maximum top-up amount is 244.99 GBP. The interface includes a navigation menu, a greeting, a PIN entry section, and three main content areas: 'Pay on Google Play', 'Find sales outlets', and 'my paysafecard transactions'.

Date	Amount
29/10/2020	5.00 GBP
Top-up PIN	
29/10/2020	0.01 GBP
Top-up PIN	

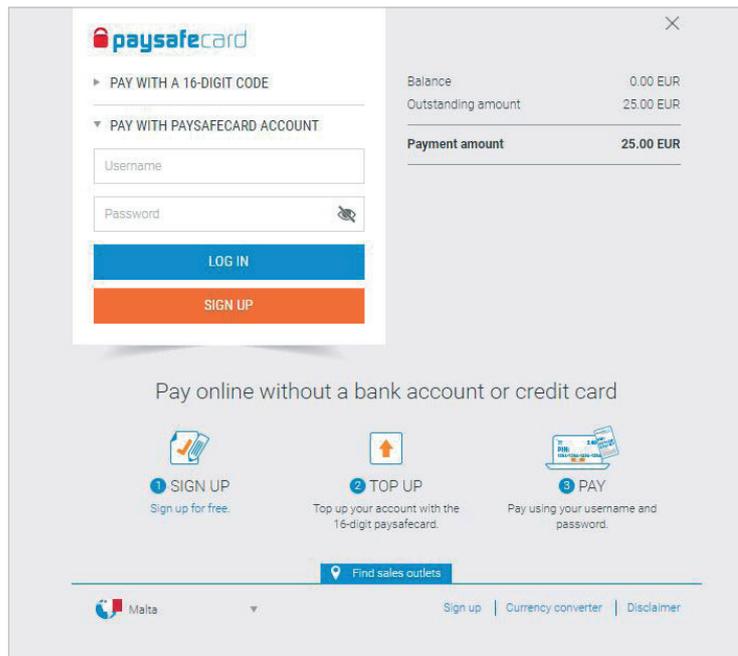
Further restrictions:

- The currency of the administration tool and the currency of the paysafecard added have to match.
- If a customer unsuccessfully tries to add one 16-digit prepaid code 20 times to his/her online tool, the tool will be locked for transactions for security reasons.

## 2.2 Paying with paysafecard administration tool

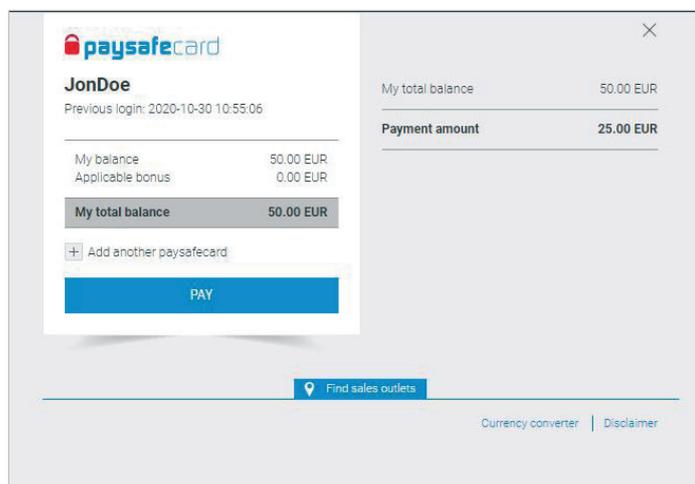
In countries where paysafecard administration tool is available, the payment panel provides two ways to pay with the 16-digit code. The customer has the option to decide whether to pay directly by entering the 16-digit code or with paysafecard administration tool (by entering login details). In countries without paysafecard administration tool only direct paysafecard prepaid codes payments are available.

Below is an image of the payment panel:



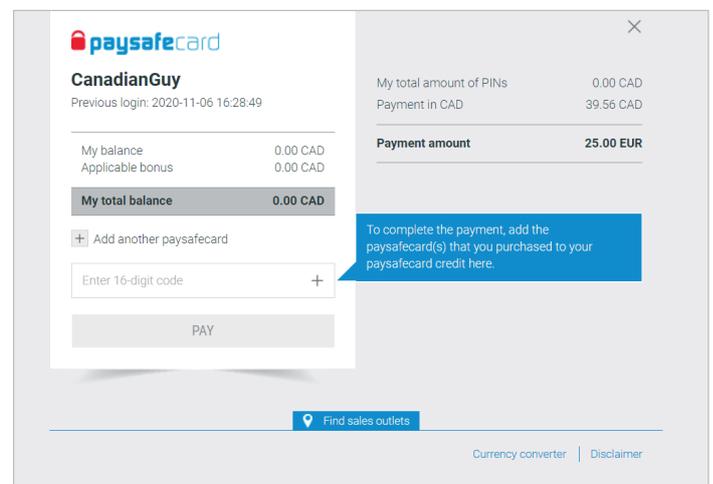
After logging in, a summary of the transaction and the date of the last login are displayed.

The customer authorizes the payment with a single click on the button PAY.



It is possible to authorize the payment with login details even if the total available balance of the codes is not sufficient.

In this case the customer is requested to add further 16-digit paysafecards during payment.



Due to regulatory requirements there are some webshops which can only accept payments with paysafecard administration tool. These webshops are marked on our website with this icon .

## 2.3 Balance Overview and Transaction History

Completed transactions and remaining paysafecard codes can be viewed by customers in their paysafecard administration tool. The data of added 16-digit paysafecards (such as remaining balance of combined codes, partly visible codes, serial number, date of activation) is visible for the customers at any time. paysafecard 16-digit codes from promotions are highlighted separately in the list.

The customer can see the following details of all payments:

- Merchant ID, Merchant Transaction ID, status of the transaction, serial numbers and amount of used 16-digit paysafecards.

On the start page of paysafecard administration tool, the last 5 transactions are always displayed. With the detailed search option, the customer can also find all past transactions. The customer can search for outgoing (payments) and for added codes.

Date	Time	Transaction	Amount
2020-11-17	10:53 AM CET	paysafecard.com Wertkarten	-15.82 CAD
		Transaction amount:	10.00 EUR
		Exchange rate:	1.55060
		Currency exchange fee:	2.00 %
		Transaction ID:	pay_1000000007_v8br7ueoMLKriW4mxpFY_EUR
		Online shop ID:	1000000007
		Transaction status:	Completed
		Serial number:	1852516215 - 10.00 CAD
			1852516217 - 5.82 CAD
2020-11-17	10:53 AM CET	PIN added	10.00 CAD
2020-11-17	10:52 AM CET	PIN added	10.00 CAD

\* The time shown in the graph is the system time

## 2.4 Limits

- Maximum payment: Maximum amount per payment.
- Maximum balance: Maximum limit of added 16-digit codes.
- Annual limit: Maximum amount a customer can add-up in the current calendar year.

The limits depend on the country:

Limit type	Country				
	AU	CA	MX	NZ	UY
Maximum amount per transaction	200 AUD	400 CAD	5,000 MXN	500 NZD	10,000 UYU / 250 USD
Six months transaction limit	n/a	n/a	45,000 MXN	n/a	n/a
Annual transaction limit	6,000 AUD	6,000 CAD	90,000 MXN	7,000 NZD	130,000 UYU / 4,800 USD
Maximum paysafecard administration tool balance	1,000 AUD	3,500 CAD	45,000 MXN	4,000 NZD	80,000 UYU / 2,800 USD
Weekly top-up limit	1,000 AUD	n/a	n/a	n/a	n/a
Six months top-up limit	n/a	n/a	45,000 MXN	n/a	n/a
Annual top-up limit	6,000 AUD	6,000 CAD	n/a	10,000 NZD	40,000 UYU / 1,300 USD

## Documentation

<https://www.paysafecard.com>

<https://www.paysafecard.com/business>

<https://www.paysafecard.com/en/business/support/downloads>

If you need any other information or you have more questions please contact your Account Manager or send an e-mail to [merchant-services@paysafecard.com](mailto:merchant-services@paysafecard.com)

## Annex

### **For merchants who already have paysafecard integrated**

There are no changes necessary for merchants as my paysafecard is just an additional optional service for the customer.

### **For new merchants, who want to integrate paysafecard and my paysafecard**

We offer you the following technologies for integrating my paysafecard.

#### **REST - based web service**

REST (Representational state transfer) is an architectural style that specifies constraints, such as the uniform interface, that if applied to a web service induces desirable properties, such as performance, scalability, and modifiability, that enable services to work best on the Web.

In the REST architectural style, data and functionality are considered resources and are accessed using Uniform Resource Identifiers (URIs), typically links on the Web.

The resources are acted upon by using a set of simple, well-defined operations. The REST architectural style constrains architecture to a client/server architecture and is designed to use a stateless communication protocol, typically HTTP.

Requirements for using REST: API key and the whitelisting of the IP address of your web server processing the payments.

#### **Reporting tool for billings**

The Merchant Reporting Tool (MRT) makes it possible to download real-time reports on transactions and debits for comparison. The data can be filtered by various criteria. The MRT can be accessed any time with a user ID and password. The reports are shown either in chart or as text-file in csv-format.