

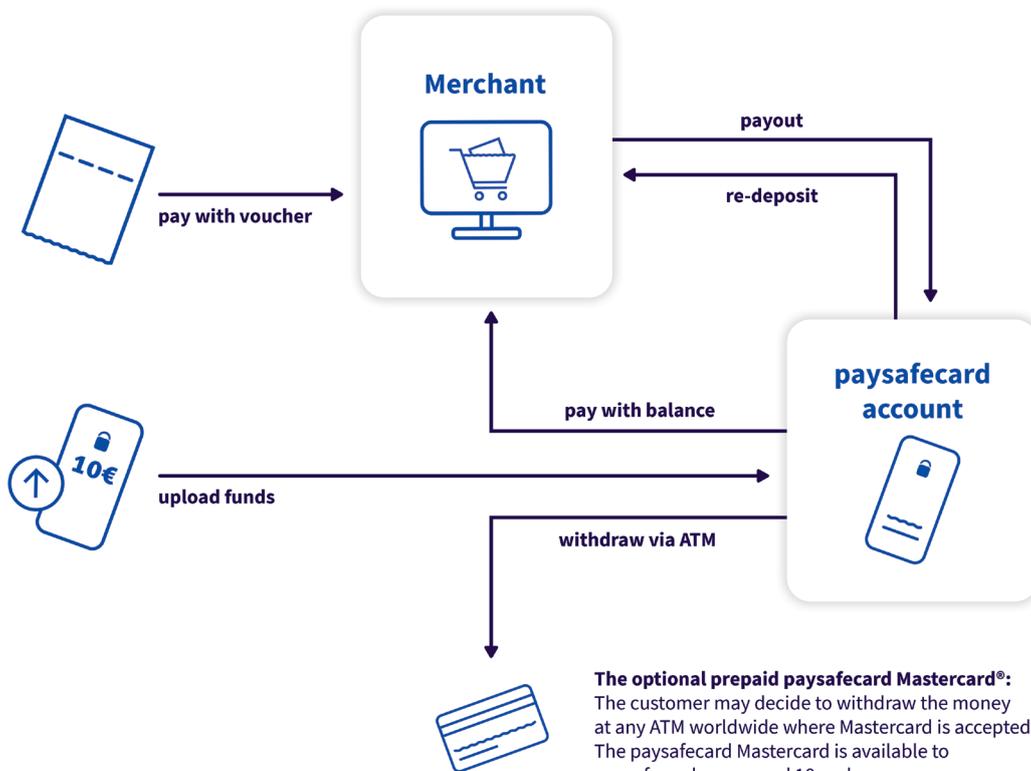
# Payout

## A withdrawal service for paysafecard customers

The payout<sup>1</sup> service enables operators to send money back to their customers via paysafecard. Customers can request a withdrawal to their paysafecard account by simply entering their registered email address.

As soon as the operator carries out the withdrawal, the funds will be instantly credited to the balance of the customers paysafecard account. Customers can use the balance of their paysafecard account to make another payment online, withdraw the funds at an ATM via the paysafecard Mastercard<sup>®</sup> card or to make a bank transfer to their bank account.

### Closed loop process



<sup>1</sup>Payout is restricted to countries where paysafecard account is available

## Payout limits

There are 2 different account statuses available with following payout limits:

Account status	Annual Payout transaction limit	Monthly Payout transaction limit	Payout limit per transaction
Standard (SDD)	-	250 EUR <sup>3,4,5</sup>	250 EUR <sup>3,4,5</sup>
Unlimited (FDD) <sup>2</sup>	15,000 EUR <sup>3,6</sup>	-	2,500 EUR <sup>3,7</sup>

## Payout for paysafecard account customers is available in following countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and United Kingdom

## Benefits at a glance:

- 1 More control and security:** supports AML efforts with a closed loop 1:1 deposit and withdrawal solution through verified customer payment accounts
- 2 Additional opportunities for targeted Marketing Campaigns** through registered customers
- 3 No fees:** no charges for operators or customers  
No FX fees
- 4 Enhanced customer experience:** real time payout  
Money is instantly credited to customer's balance

<sup>2</sup> FDD payout limits can be increased manually (after completion of compliance checks) or may also vary by country

<sup>3</sup> Or equivalent in other currencies, subject to change

<sup>4</sup> In Italy the single transaction and monthly payout limit is 150 EUR

<sup>5</sup> In Germany the single transaction and monthly payout limit is 500 EUR

<sup>6</sup> In Greece the annual payout limit is 30,000 EUR

<sup>7</sup> In Greece the FDD payout limit per transaction is 15,000 EUR