Payout

A withdrawal service for paysafecard customers

The payout service enables operators to send money back to their customers via paysafecard. Customers can request a withdrawal to their paysafecard account by simply entering their registered email address. As soon as the operator carries out the withdrawal, the funds will be instantly credited to the balance of the customers paysafecard account. Customers can use the balance of their paysafecard account to make another payment online, withdraw the funds at an ATM via the paysafecard Mastercard® card or to make a bank transfer to their bank account.

Closed loop process

The optional prepaid paysafecard Mastercard®:
The customer may decide to withdraw the money at any ATM worldwide where Mastercard is accepted. The paysafecard Mastercard is available to paysafecard users aged 18 and over.

1Payout is restricted to countries where paysafecard account is available

www.paysafecard.com
Payout limits

There are 2 different account statuses available with following payout limits:

<table>
<thead>
<tr>
<th>Account status</th>
<th>Annual Payout transaction limit</th>
<th>Monthly Payout transaction limit</th>
<th>Payout limit per transaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard (SDD)</td>
<td>-</td>
<td>250 EUR⁴,⁵</td>
<td>250 EUR⁴,⁵</td>
</tr>
<tr>
<td>Unlimited (FDD)¹</td>
<td>15,000 EUR⁶</td>
<td>-</td>
<td>2,500 EUR⁷</td>
</tr>
</tbody>
</table>

Payout for paysafecard account customers is available in following countries:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and United Kingdom

Benefits at a glance:

1. **More control and security**: supports AML efforts with a closed loop 1:1 deposit and withdrawal solution through verified customer payment accounts

2. **Additional opportunities for targeted Marketing Campaigns** through registered customers

3. **No fees**: no charges for operators or customers
   - No FX fees

4. **Enhanced customer experience**: real time payout
   - Money is instantly credited to customer’s balance

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¹ FDD payout limits can be increased manually (after completion of compliance checks) or may also vary by country
² Or equivalent in other currencies, subject to change
³ In Italy the single transaction and monthly payout limit is 150 EUR
⁴ In Germany the single transaction and monthly payout limit is 500 EUR
⁵ In Greece the annual payout limit is 30,000 EUR
⁶ In Greece the FDD payout limit per transaction is 15,000 EUR
⁷ In Greece the FDD payout limit per transaction is 15,000 EUR